

# ACCOMPLISHMENTS AND OUTCOMES

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## Agency:

- In 2018, Minute Man Arc earned the highest possible service accreditation from CARF International, an independent, nonprofit accreditor of health and human services: three-year award for having met 1,163 standards for exceptional care. *“Minute Man Arc has done an exceptional job of building a strong and vibrant organizational culture that welcomes input from all stakeholders and embraces innovation, initiative, and creativity.”*  
CARF Summary Report, 2018

## Early Intervention:

- One in ten children in our service area requires Early Intervention services. Of the children we support, approximately 50% will need no further intervention after age three, resulting in financial savings of hundreds of thousands of dollars to schools and families.
- We consistently meet or exceed state targets for performance indicators. Within our annual performance ranking, which compares us to other certified programs in Massachusetts, we always score at or near the top.
- We have the only EI Hearing Loss Program in Massachusetts as well as the only EI Hippotherapy Program which is subsidized with grant funding.

## Extra Steps Pediatric Therapies

- In early 2019, we launched Extra Steps Pediatric Therapies for children aged three to eight. This is a comprehensive, therapeutic program designed to provide individualized supports to aid the development of children with special needs and/or developmental delays. Offerings include physical and occupational therapy, speech therapy, and social skills groups.

## Day Habilitation

- We are at the top of the list of Day Habilitation programs recommended by the Department of Developmental Disabilities. Our program reached its capacity of 60 individuals in 2017 but we were granted an expansion to our license to support 80 people beginning in 2018.
- Many of our clients who came to Minute Man Arc in wheelchairs are able to get up in to a walking device for at least 40 minutes per day.

## Employment Services

- Over 90% of the people we support who want to work are employed in the community. This is approximately double the state average of gainful employment for adults with disabilities.
- Our Community Based Day Services get individuals in to the community to volunteer, visit local parks and libraries, and enjoy other community activities and events.

## Recreation & Family Services

- There has been a notable increase in resource and referral inquiries on behalf of teens and young adults with high-cognitive autism and mental health concerns as well as children with severe autism and behavioral support needs.
- Our Recreation & Family Services are unique in being open to the public. We offer free parent/caregiver trainings and seminars throughout the year.

## Residential Services

- We support more than 120 adults through a variety of living options: community residences, adult foster care, independent living, and shared living arrangements, a 20% increase in the last two years.
- Our employees receive 80 hours of intensive training annually to meet the needs of our clients.